



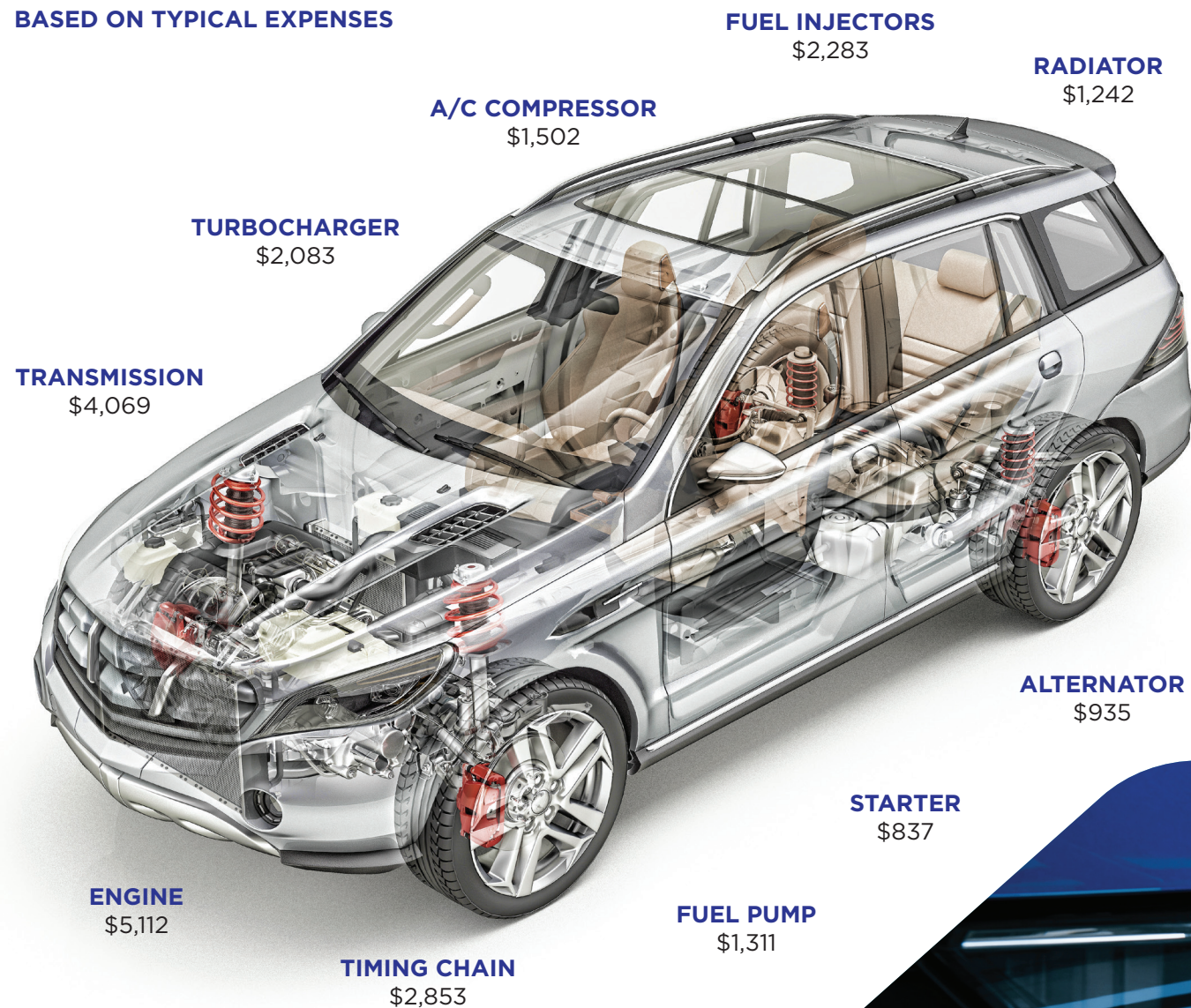
## WHY CHOOSE PRIME PROTECT?

Prime Protect is not just a service contract; it's a commitment to your vehicle's well-being and your peace of mind. When you choose Prime Protect, you're choosing a partner that will stand by your side throughout your vehicle's life journey.

Our team of experts is dedicated to ensuring that your vehicle remains in top condition, and we're just a phone call away whenever you need assistance. With Prime Protect, you can embrace worry-free vehicle ownership and focus on the joy of the open road.

## AVERAGE REPAIR COSTS\*\*\*

BASED ON TYPICAL EXPENSES



\*\*\*Based on typical repair costs as determined by CARS.

## FREQUENTLY ASKED QUESTIONS

### WHAT DOES A VEHICLE SERVICE CONTRACT DO FOR ME?

A vehicle service contract provides vehicle buyers with a safeguarding plan that delivers peace of mind, enhanced security, and financial savings. It alleviates concerns associated with purchasing a vehicle by assuring that a significant portion of repair expenses will be taken care of. This coverage substantially reduces the impact of unexpected repair costs, ultimately making vehicle ownership and maintenance more budget-friendly.

### HOW DOES A PROTECTION PLAN WORK?

This plan offers support in the event of a covered mechanical breakdown or failure with your vehicle. When such an issue occurs, the repair facility gets in touch with the provider's claims center to initiate the claim process. A claims representative collaborates with the service center to confirm coverage, assess the root cause and extent of the failure, and subsequently arranges for the necessary repairs to be performed on your vehicle.

### WHAT EXACTLY IS COVERED?

Your plan provides coverage for both parts and labor during covered repairs. With a choice of four distinct levels, you can pick the plan that aligns most closely with your specific needs and preferences.

### WHAT'S THE DIFFERENCE BETWEEN A VEHICLE PROTECTION PLAN & A MANUFACTURER'S WARRANTY?

Manufacturer warranties are bundled with products and are factored into the manufacturer's suggested retail price. Vehicle service contracts, on the other hand, are frequently sold separately from the product and may not be part of the initial purchase.

### HOW MUCH DOES A PROTECTION PLAN COST?

The expenses differ depending on the type of vehicle and its mileage. Your Sales Associate will collaborate with you to identify the most suitable plan for the vehicle you're acquiring and thoroughly go over the associated costs with you.

### SHOULD I WAIT AND BUY A PLAN LATER?

The ideal time to purchase your plan is when you buy the vehicle. The option you select might not be available later.

### WHAT ABOUT FINANCING?

Frequently, the expense of the plan can be incorporated into your financing, simplifying your payment process.

### IS A PLAN TRULY NECESSARY?

While protection plans are optional, it's important to consider that pre-owned vehicles come with mileage and some degree of wear and tear. As you continue to drive, the likelihood of a mechanical failure naturally increases. Considering that your vehicle is one of your most valuable assets, a protection plan can significantly reduce your out-of-pocket repair costs. To find the most suitable protection plan for the vehicle you're buying, have a conversation with your Sales Associate, who can guide you through the available options.

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MORE INFO?  
CALL OR SCAN  
866.446.4537





## COVERAGE DETAILS

See your contract for exact terms, coverages and exclusions.

### LEVEL 1

Includes The Items Listed Below:

#### ENGINE\*

- Turbo Charger (Factory Installed)
- Waste Gate Controller
- Intercooler
- Turbo/Supercharger Coolant Lines
- Cylinder Heads
- Intake Manifold
- Pistons
- Piston Rings
- Wrist Pins
- Connecting Rods & Bearings
- Crankshaft & Bearings
- Camshaft & Bearings
- Crankshaft Pulley
- Harmonic Balancer
- Dipstick Tube
- Timing Chain
- Timing Belt
- Timing Guides
- Timing Chain Tensioner
- Timing Belt Tensioner
- EGR Valve
- Serpentine Belt Tensioner
- Timing Gears
- Valve Covers
- Rocker Arms/Shafts & Bushings
- Intake/Exhaust Valves & Valve Springs
- Seats
- Guides
- Push Rods & Hydraulic Lifters
- Oil Pump
- Oil Sending Unit
- Oil Pan

#### MANUAL TRANSMISSION\*

- Main Shaft
- Counter Shaft
- All Gears
- Chain
- Input Shaft
- Hub Assemblies
- Synchronizers
- Shift Rails
- Shift Fork
- Internal Transmission Bearings

#### AUTOMATIC TRANSMISSION\*

- Torque Converter
- Flywheel
- Bands
- Pump
- Transmission Cooler
- Mechatronics Unit
- Conductor Plate
- Pump Housing
- Carrier Assembly
- Planetary Gears
- Chain
- Drums
- Reaction Shaft
- Governor
- Valve Body
- Servo Assemblies

#### ELECTRIC & HYBRID ENGINE

- Drive Motor

#### DRIVE AXLE\*

- Pinion Bearings
- Wheel Bearings
- Side Carrier Bearings
- Ring & Pinion
- Side Gears
- Spider Gears & Case
- Drive Shaft
- Universal Joints
- Constant Velocity Joints
- 4x4 Hubs
- Front Or Rear Drive Axle Housing

#### FLUIDS

- All Fluids (Including But Not Limited To)
- Engine Oil
- Engine Coolant
- Transmission Fluid
- Brake Fluid
- Power Steering Fluid

#### SEALS AND GASKETS

- Cylinder Head & Intake Manifold Gaskets
- Coverage For Leakage Failures Under 150,000 Miles

### LEVEL 2

Includes Everything In Level 1 In Addition To The Items Listed Below:

#### FUEL

- Fuel/Diesel Fuel Supply/Lift/Transfer Pump
- Fuel Injectors/Fuel Injection Control Module
- Fuel Filler Neck

#### SUSPENSION

- Struts
- Ball Joints/Control Arms/Control Arm Shafts
- Bump Stop Cushions
- Steering Knuckle/Spindle
- Stabilizer Shaft/Stabilizer Links
- Leaf/Air & Coil Springs

#### BRAKE COMPONENTS

- Master & Wheel Cylinders/Calipers/Booster
- Combination Valve
- Brake Hard Lines
- Backing Plates
- Springs & Clips
- Self Adjusters
- Parking Brake Linkage & Cables
- ABS Hydraulic Components
- ABS Wheel Speed Sensors
- ABS Control Module

#### STEERING COMPONENTS

- Power Steering Pump/Motor
- Gear Box/Rack & Pinion/Tie Rod Ends
- Pitman & Idler Arm
- Steering Box Rack & Pump Housing
- Sealing Rings
- Fluid Reservoir
- Cooler
- High-Pressure Lines



#### ENGINE COOLING SYSTEM

- Radiator/Heater Core/Recovery Tank
- Water Pump/Thermostat
- Fan Shroud
- Electric Cooling Fan Motor
- Fan Clutch

#### AIR CONDITIONING

- Compressor/Clutch/Condenser
- Heated/Cooled Seats & Evaporator
- Accumulator
- Orifice Tube
- Expansion Valve/Pressure Cycling Switch
- High/Low Pressure Cutoff Switches & Hoses
- Dryer

#### ELECTRICAL COMPONENTS

- Starter Motor/Alternator
- Front & Rear Window Wiper Motor
- Oxygen, Crank, & Cam Sensor
- Electronic Control Module (ECM)
- Distributor/Ignition Coils
- Navigation (Does Not Include Software Updates)
- Power Window Motors/Regulators/Switches
- Power Seat Motors
- Power Door Lock Actuators/Switches
- Sunroof, Power Antenna, Headlight Motor
- Power Trunk/Sliding Door Motor
- Convertible Top Motor
- Window Defrosters (Front & Rear)
- Windshield Washer Pump
- Throttle Position Sensor
- 4WD Encoder Motor

### LEVEL 3

Includes All Original Factory-Equipped Mechanical & Electrical Parts (unless specifically excluded)

#### EXCLUSIONS

- Seals & Gaskets (If Your Vehicle Is Over 150,000)
- Manual Transmission Clutch Assembly
- Friction Clutch Disc & Pressure Plate
- Throw Out Bearing/Slave Cylinder
- Manual & Hydraulic Linkages
- Exhaust Manifold/Batteries
- Brake Rotors & Drums/Catalytic Converter
- Exhaust & Tail Pipes/Mufflers/Resonators
- Tires, Valve Stems & Wheels/Rims
- Glass/Windows/Mirrors/Windshields
- Safety Restraint Systems/Light Bulbs/Fuses
- Spark & Glow Plugs/Spark Plug Wires
- Hoses (Except Steering & Air Conditioning)
- Brake Pads/Lining/Shoes
- Retainers & Wiper Blades



With Level 3 coverage, you'll enjoy the highest standard of worry-free protection for your vehicle.

Please see your contract for the full list of exclusions.

### WRAP

Includes Everything In Level 3 Except The Engine, Electric & Hybrid Engine, Automatic Transmission, Manual Transmission, & Drive Axle Components

#### ADDITIONAL BENEFITS INCLUDED ON ALL LEVELS

- Rental Benefits
- Towing Reimbursement
- Labor & Diagnostic Charges
- 24 Hour Roadside Assistance



THE PRODUCT BEING OFFERED IS A SERVICE CONTRACT AND IS SEPARATE AND DISTINCT FROM ANY PRODUCT OR SERVICE WARRANTY WHICH MAY BE PROVIDED BY THE MANUFACTURER, IMPORTER, OR SELLER.

We have the option to select used, rebuilt, or aftermarket components when authorizing repairs.

\*Includes Internal Lubricated Parts

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